

news

Intelsat Reports Intelsat 29e Service Outage

PRESS RELEASE

10 APRIL 2019











Customers Transitioning to Restoration Capacity

Luxembourg, 10 April 2019 – Intelsat, S.A. (NYSE:I) announced today a service outage on the Intelsat 29e satellite which continues to affect maritime, aeronautical and wireless operator customers in the Latin America, Caribbean and North Atlantic regions.

Late on 7 April, the Intelsat 29e propulsion system experienced damage that caused a leak of the propellant on board the satellite resulting in a service disruption to customers on the satellite. While working to restore the services, on 9 April, the satellite experienced a second anomaly that caused a loss of communications to the satellite. Communication with the satellite has been intermittent. Intelsat continues to work with the satellite's manufacturer, Boeing, on recovering communication. The Intelsat customer-facing team is focused on migrating customer services from Intelsat 29e to other Intelsat satellites serving the region, as well as third party services.

Intelsat will not make a determination of financial impact until the conclusion of the recovery mission.

Contact

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er network programs

events

awards

news

support sspi

about sspi



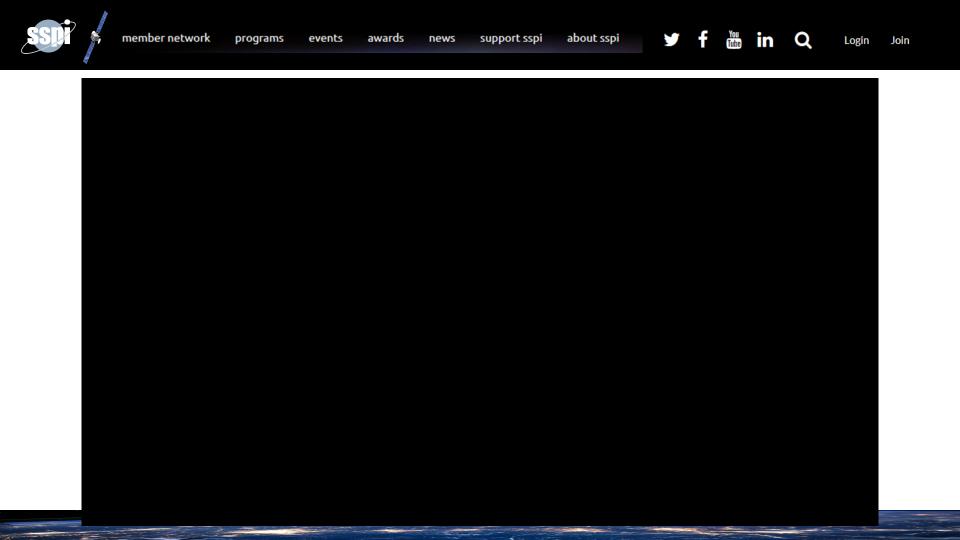


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https://arstechnica.com/science/2019/04/new-video-of-intelsat-29e-satellite-reveals-dramatic-anomaly/





SOUTHEAST CHAPTER

5G Now – C Band Alliance

Filter Demo

'Fast Start' - 80 MHz within First 18 months



SOUTHEAST CHAPTER

Media IP VSAT

SES

Intelsat/Dejero

Intelsat/Dejero

Eutelsat

Flex

Cellsat

Ironroute

Cirrus [WiFi hub]



SOUTHEAST CHAPTER

ION Media huge banner – cord cutting

D2 & D3 channels delivery by satellite

OTT insertion into ATSC 3.0 txms

SW & Cloud apps for everything – Nextologies An example of trad 1RU look encoder, but it's all software inside.



SOUTHEAST CHAPTER

OU Still vital to so many things we all know and love LIVE Sports – LIVE News

Features:

BW availability

Rolling windows

Large chunks for REMI prods

Consistent space

Pad change / SFD optimization support and fast timeline for.

FRR ability



SOUTHEAST CHAPTER

Cost cutting

'At Home' – 'REMI' – 'Home Run' Productions with multi camera backhaul

Pricing Pressures

Intelsat struggling

Pendulum swing back to dealing with end service users – bringing service provision in house

SES & MX1

PSSI

Arqiva leaving

New players – Speedcast – Nextologies –

Consolidation – Mergers & Acquisitions: Speedcast buying Globecomm SSP acronym



SOUTHEAST CHAPTER

Push Pull of:

Churn for \$s and specific features

vs Loyalty for Customer Service and Reliability

Commoditization vs Value Add Custom Service Providers

OPEX vs CAPEX



SOUTHEAST CHAPTER

Market Demands

https://vimeo.com/235412480



SOUTHEAST CHAPTER

Stay Awake!

